GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1425
ANSWERED ON:10.03.2008
COMPLAINTS REGARDING ISSUE OF BROADBAND CONNECTIONS
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Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of applications have been received by the Bharat Sanchar Nigam Limited (BSNL)/Mahanagar Telephone Nigam Limited (MTNL) regarding provision of Broadband connection during each of the last three years and current year, as on date;

(b) the number of Broadband connections have been released/installed by BSNL and MTNL during the last three years and current year, as on date;

(c) the amount incurred by the BSNL/MTNL for advertisement of Broadband service during the last three years and current year, as on date;

(d) whether the Government has received any complaint regarding provision of Broadband connection; and

(e) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a)&(b) The total number of applications received by BSNL and MTNL are 1778847 (upto 04.03.08) and 718710 (upto 31.1.08) respectively. The details of number of broadband connections released/installed by BSNL and MTNL during the last three years and for 2007-08 up to 31.01.2008 are as under:

Year	BSNL	MTNL
2004-05	33907	20624
2005-06	586374	204029
2006-07	976160	248232
2007-08 (up to 31.01.2008)	1677927	116903

(c) The amount incurred by BSNL and MTNL on advertisement of broadband services during the last three years (2004 to 2007) and for the period 2007-08 (till date) are as under:

Year	BSNL	MTNL
2004-07	368.49 crores	15.71 crores
2007-08 (till date)	87.13 crores	3.06 crores

(d) & (e) Complaints were received regarding provisioning of broadband connections in few locations. However, monitoring of new broadband connections has been strengthened.